

# Modern EUC Infobits Newsletter



## Modern EUC Infobits: February 2021 – News you can Use!

There is so much change in the End User Computing space that many of us need help and guidance navigate the **Workforce Transformation Journey**. The change is not only about Windows 10 or Modern Provisioning but about the entire End User Computing services stack.

This newsletter contains a few items of interest that have caught my eye in the [Modern EUC](#) and Workforce Transformation space in the last month or so. This month's highlighted items:

- At least 30,000 organizations across the United States — including a significant number of small businesses, towns, cities and local governments — have reported hacks. The hack is from a previously unidentified Chinese hacking crew it dubbed “Hafnium” and it affect mostly on-prem Exchange environment. Although patches have been applied, many organizations do not know if they have been hacked. [More info here](#)
- As mentioned in previous newsletter, Internet Explorer and Microsoft Edge are no longer supported by Microsoft. As some of you pointed out, after 20 years of service [Adobe ended Flash support on December 31, 2020](#) as well. This has been known for a long time, but for some organizations this has caused challenges, as it actually stopped working on January 2021 by blocking content.
- Microsoft's Windows 10 security patch from [January 12, 2021](#) included a Secure Boot update that triggered a BitLocker key recovery leaving causing many end-users to call their help desks, which in many cases were not prepared to handle incident and volume. [More info here](#)
- [Microsoft announced](#) two new versions of Office: Office 2021 and Microsoft Office LTSC - The interesting part of this announcement is, the acknowledgement of Microsoft that many business customers still have use cases and specific scenarios that prevent them from moving to cloud-ready Enterprise 365 Apps (formerly known as Office 365) More on this on [ModernEUC blog post](#)
- Using Windows Server Update Service (WSUS) still? Moving (or moved) to Modern Device Management? You should considered using Windows Update for Business (WUfB) instead. Many options and capabilities made for cloud based management check out [this blog post for more](#)

Highlighted blog posts:

- [Connected Provisioning: Making Zero IT Touch Provisioning A Breeze](#)
- [Cyber Resilience: 5 Core Elements Of A Mature Cyber Recovery Program](#)

More Modern Device Management resources can be found at:

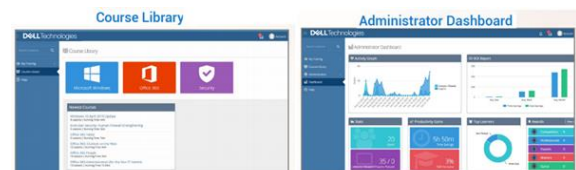
- [Dell's InFocus Workforce Transformation Series](#)
- [Modern EUC Blog](#) (Twitter [@moderneuc](#))
- [Modern Deployment Blog](#) by Nathan Bridges

- Although shipping fully configured to the end-user is not a new thing, we are pretty excited at work as we launched an evolution of our existing to help customers who have adopted modern device management tools, deploy device faster and already configured. The new service is called **Dell Connected Provisioning** and can be used with Microsoft Intune and VMware Workspace One Unified Endpoint Management (UEM) platforms. [Check out Dell's Connected Provisioning page for more info](#)
- Windows Virtual Desktop continues to evolve and is becoming much more accepted as a virtual desktop environment for organizations large and small. Many have been using it as the best alternative (the only one supported by Microsoft) to keep running Windows 7 legacy systems. Lots more on this on this [Modern EUC Blog post](#)
- For a bit deeper dive into the technical side:**
  - Many organizations use Citrix to delivery productivity and core apps to their users. Running Microsoft 365 Enterprise Apps within this environment can be challenging. In a tip I heard from the great EUC centric [5BytesPodcast](#), Rory Monaghan mentioned a blog post [on How to Run Microsoft Teams inside Citrix](#). I learned a lot from reading it! - Good share! Thanks Rory!

### Dell Technologies End-User Education Services helping with Microsoft Teams Adoption

Microsoft Teams is the hub for teamwork within Office 365. To accelerate the adoption of new products and ways of working remotely, Dell Technologies Education Services provides an end-user training portal with short intuitive and practical how to videos they can use.

[Checkout the video and data sheet on our website](#)



Need help **implementing or optimizing Office 365** workloads?  
Are you **utilizing Microsoft Teams to its fullest capabilities**?  
How are **you keeping up with the Windows 10 updates**?  
Have you consider **Modern Provisioning to deploy devices**?

Dell Technology Services has helped many customer with their **Workforce Transformation Initiatives**

Contact your account team for a **FREE** consultation

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### About this Newsletter

Some of you may be new to this communication. Every month (or so), we find a short list on End User Computer related topics, Please feel free to share below items with your peers! Hope you find it useful. If you were forwarded this email and would like to subscribe, please [click on this link to Subscribe](#).

There is a lot of value [Dell Technology Services](#) provides customers to help navigate through the Workspace Transformation changes.  
**CONTACT YOUR DELL ACCOUNT TEAM OR SALES SERVICES EXECUTIVE FOR MORE INFORMATION TODAY!**