

Modern EUC Infobits Newsletter



Modern EUC Infobits: April 2021 – News you can Use!

There is so much change in the End User Computing space that many of us need help and guidance navigate the **Workforce Transformation Journey**. The change is not only about Windows 10 or Modern Provisioning but about the entire End User Computing services stack.

This month's highlighted items:

- As organizations move to Modern Device Management, and leave behind traditional methods of deploying and managing devices, I believe is vital to also transform the way they think about cyber security. Zero Trust and Modern Device Management conversation go hand-in-hand – you cannot do one without the other.
 - Zero Trust security model is not a new concept, but in my opinion, it is more important than ever. More on my blog post here [Zero Trust: What is it and MDM Role](#)
 - Also check out this post on Dell Technologies Perspectives: [Using a Zero-Trust Model to Secure a Distributed, Remote Workforce](#)
- BIOS and driver updates are a very big challenge facing many organizations today. In fact, so many of them do not patch anything after initial deployment, and only if the device fails, they think of applying patches. This has never been a best practice, but with the introduction of Windows 10 and Windows as a Service (WaaS), the lack of a update strategy for BIOS and drivers is a big NO-NO, and it needs to be solved. Organizations must think of:

For best and most secure performance: Windows 10 assumes BIOS and drivers are current and updated.

- Read full blog post: [BIOS Device Driver Updates with MDM – Modern EUC Blog](#)
- Speaking of security, a lot of questions this past month on Windows Autopilot and the security of it. Two related blog posts on this can be found below:
 - [Windows Autopilot Security Risks](#)
 - [Windows Autopilot after Hardware Failure](#)
- For those of you who have not yet embraced workforce transformation and modern device management I wanted to resurface the series short videos on YouTube I did a while back, I called it the [EXPLAINED Series](#) (there are more coming)
 - [Explained: Workforce Transformation](#) (9 minutes)
 - [Windows Autopilot/Microsoft Intune Explained \(High Level Overview\)](#) (10 minutes)
 - [Modern Device Management with Microsoft Intune \(Oct 2020\)](#) (26 minutes)

This issue highlighted blog posts:

- [Connected Provisioning: Making Zero IT Touch Provisioning A Breeze](#)
- [Cyber Resilience: 5 Core Elements Of A Mature Cyber Recovery Program](#)

More Modern Device Management resources can be found at:

- [Dell's InFocus Workforce Transformation Series](#)
- [Modern EUC Blog](#) (Twitter [@moderneuc](#))
- [Modern Deployment Blog](#) by Nathan Bridges

Dell Technologies Cybersecurity Services

Something that is not well known is that Dell Technologies Services has an incredible portfolio of service offerings around cybersecurity, from products to services. covering endpoints datacenter and networking, and tightly aligned to NIST cybersecurity framework.



- Microsoft 365 is an incredible value to organizations. It not only contains not the Operating System, Productivity Tools and endpoint management tools but also, embedded by design, contains many of the security pieces needed by organizations to maintain your identity, data, applications and endpoints strongly protected and secure (see blog on: [Zero Trust Security and MDM](#)).

To my knowledge, the level of integration and scale of this complex and flexible platform is unparalleled. Many organizations have deployed only a portion of their Microsoft 365 workloads. Now businesses, large and small, are looking at why are they paying double licenses tools to manage multifactor authentication, single sign on and of course endpoint security Read more at blog: [Microsoft Defender for Endpoint – More](#)

For a bit deeper dive into the technical side:

- [MVPDays](#) is an event for the IT community that leverages the awesome individuals who hold the “Microsoft MVP” certification to share their knowledge and insights. T (THANK YOU Cristal and Dave Kawula !!) This year was all about Endpoint – You can find the entire event on [YouTube playlist: MVPDays Online April 2021 – Endpoint Day](#) Alternatively if you can see the entire 7+ hour event with Dave & Krista hosting you can see the [video here](#)
- A question I get often asked is: Can I move all of my GPOs over to MDM policies? The answer is pretty straight forward: **No, but do you really need to?** My answer has been the same since 2019 ([Check this blog post](#)) – On April 2021, Microsoft posted a blog post updating us on :[The latest in Group Policy settings parity in Mobile Device Management](#)

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Need help **implementing or optimizing Office 365** workloads?
Are you **utilizing Microsoft Teams** to its fullest capabilities?
How are **you keeping up with the Windows 10 updates**?
Have you consider **Modern Provisioning** to deploy devices?

Dell Technology Services has helped many customer with their **Workforce Transformation Initiatives**

Contact your account team for a **FREE** consultation

More info at:

- [Endpoint Security Services | Dell Technologies US](#)
- [Security Transformation | Dell Technologies US](#)
- [Dell Technologies Security Services](#)
- [Cyber Data Recovery Software & Solutions | Dell Technologies US](#)
- [The Evolving Cybersecurity Threat Landscape | Dell Technologies](#)
- [How Cyber Security Is Critical to Business Resiliency – InFocus Blog | Dell Technologies Services](#)

- Video Presentation for by Bartley Corbin on our EUC Cybersecurity Services

YouTube: <https://youtu.be/JGdnZzffQlo>

Microsoft Products End of Extended Support Tracking Report

Microsoft Product	End of Main Stream	End of Extended Support
Office 2019	October 10,2023	October14, 2025
Office 2016	October 13, 2020	October 14, 2025
Office 2010	October 13, 2015	October 13, 2020
Office 2007		October 10, 2017
Office 2019 for Mac	October 13, 2023	N/A
Office 2016 for Mac	October 13, 2020	N/A
Office 2011 for Mac	October 10, 2017	N/A

Note: Microsoft will continue to support at least one Windows 10 Semi-Annual Channel until October 14, 2025.

Windows 10	Home, Pro, Workstations	Enterprise / Education
Windows 10 v20H2	May 10, 2022	May 9, 2023
Windows 10 v2004	December 14, 2021	December 14, 2021
Windows 10 v1909	May 11, 2021	May 10, 2022
Windows 10 v1903	December 8, 2020	December 8, 2020
Windows 10 v1809	May 12, 2020	May 11, 2021
Windows 10 v1803	November 19, 2019	Nov 10, 2020

Windows Server	End of Main Stream	End of Extended Support
Windows Server 2019	January 9, 2024	January 9, 2029
Windows Server 2016	January 11, 2022	January 11, 2027
Windows Server 2012	October 9, 2018	October 10, 2023

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About this Newsletter

Some of you may be new to this communication. Every month (or so), we find a short list on End User Computer related topics, Please feel free to share below items with your peers! Hope you find it useful. If you were forwarded this email and would like to subscribe, please [click on this link to Subscribe](#).

There is a lot of value [Dell Technology Services](#) provides customers to help navigate through the Workspace Transformation changes. CONTACT YOUR DELL ACCOUNT TEAM OR SALES SERVICES EXECUTIVE FOR MORE INFORMATION TODAY!